

2012 LAIP Education Classes

Deadline to sign up and pay: Monday January 9th.

Confidence While Communicating

10 hour course - Cost is \$25.00

Will be completed in 5 two hour sessions (5:00 – 7:00 pm) in the Wells Fargo Conference room:

- Monday February 6th
- Monday February 20th
- Monday March 5th
- Monday March 19th
- Monday April 2nd

DAE and CIIP qualifier

First step for anyone that wants to compete in the CWC speak off

Customer Service – Balancing Feelings & Facts (previously Rules of the Road)

This is a 6 hours class to held in the Market Finders Conference room - Cost is \$30.00

This will be on a Saturday – Date to be determined

This is also a DAE and CIIP qualifier

Please contact Kate Graeter – kgraeter@mfic.com to sign up.